

Welcome to our 2021 International Annual Patient Conference.

Please hold all questions to the end. To ask a question please enter it into the Q&A box below.

To access our Virtual environment you can visit our website along the top of the each page you can click 2021 International Annual Patient Conference. And you will be re-directed to our virtual environment.

You can also visit our Annual Patient Conference webpage, from here you can join the Virtual environment, review this training video and view written instructions.

Let's explore our virtual environment.

Welcome to our Main Landing Page – On this page you will find information

- About Event
- Event Agenda – The agenda from this landing page is for information only. You must log into the virtual environment to view the clickable agenda.
- Sponsors – Thank you to all our sponsors for this year's Annual Patient Conference.
(please remember to stop pass their booths in the exhibit hall)
- FAQs – Frequently Asked Questions – For general FAQs visit this area first. If this does not answer your question, you should log into our virtual environment and visit TMA's Information Center.

Now let's log into our virtual environment!

Important reminders – If you have not already registered for this year's APC please click the green register button at the top of this page, or the green button next to the login button here. Once registration is complete, please return to this page.

To login

- Click the blue login button
- Enter your email address and click login. ****Please note you must use the email address used at registration****
- Click login

Welcome to the 2021 International Annual Patient Conference. This is our lobby. You are able to access all areas of our virtual environment here.

Let's add or update your profile picture.

- Click your name in the upper right corner
- Select update or add photo
- Click done

Here on the lobby page you can explore the entire virtual environment.

Silent Auction - Please visit and place a bid on our silent auction items. Silent auction opens on Thursday, September 8th and ends on Sunday, September 12th at 11:45am.

Virtual Photobooth – Don't forget to stop by our virtual photobooth and take your conference photo.

Agenda – There is two ways to get to our agenda. If you click here on the agenda stand, it takes you straight to our conference agenda. You can also click the auditorium tab at the top. Once in the auditorium you can click the screen to access the agenda.

Let's take a look at the agenda. Along the top green bar our agenda is listed for each day. To access sessions for each day simply click on the date.

On September 9th at 6pm. Please join us for our pre-conference event - TMA Reunion. Come chat with old friends and meet new ones.

As you view each day's agenda you can start to build my schedule which is located here.

- From the agenda item simply click add to my agenda (see here)
- Once you have created your schedule you can simply click my schedule at the top and it will show all sessions you have selected to attend. **Please keep in mind you are able to view any session, without it being added to your schedule.**
- Here on the agenda is a count down. Once the session is available, a blue box will appear that will allow you to join the session. Simple click join.

****Reminder:** Don't worry if you miss a session. ALL SESSIONS will be available 24 hours after the conference ends, for 30 days**

Let's take a look at different tabs along the main header.

Info Center – Click here if you need help with our virtual environment. From within this tab, you are able to access our lounge and agenda.

Lobby – Takes you back to our main navigation page.

Auditorium – Allows you to access our agenda by clicking the screen.

I am going to visit our exhibit hall tab a later.

Poster Hall – Take a walk down memory lane and view TMA's history. You can click on a poster to enlarge the view to read. To move to the next poster, click the yellow arrow. Once you reach 2021 the yellow arrow will take you back to the start.

I am going to visit the lounge tab a later, as well.

Search for Attendees – Once an attendee adds their profile pic, you will be able to put a face with a name. You can send a chat invitation by clicking here. You are also able to set a time to catch up with friends and meet new ones. If you want to chat now click (chat now) under the profile picture. A chat box will open, that will also allow you to video chat. And you will have the ability to add others to your call as well. This function will be available starting Friday, September 10th.

Chat Rooms – Click the tab and a drop-down menu will appear. Please select a chat room and enter. Here is how the chat room looks. You would type your message in the box below. Your messages along with others will appear here. ** By clicking join other chat rooms, you can join other chats and chat with our exhibitors. Select the chat room and click save. The chat room is now added here and you can click to enter the chat.

Resources Tab – Click on the resources tab and a drop-down list will appear.

- Video Vault – click here to view all videos from the exhibit booths. You can play the videos from here or add it to your swag bag to view later.
- Documents – click here to view all documents from the exhibit booths. You can view the documents here or add it to your swag bag to view later.
- To add to your swag bag simple click swag bag.

Leaderboard Tab – Click here to see who our leaders are. Start exploring for your chance to win an Amazon Gift Card.

Scavenger Hunt – Click here to view important information on our scavenger hunt points.

Now let's explore the Exhibit Hall Tab – Click here and explore all our exhibitors.

- You can hover over the arrows and scroll the exhibit hall
- Or you can view the exhibitor index here. All exhibitors are listed in Alphabetical order
- Once you have selected the booth lets explore
- Within the exhibit booth, banner images are clickable to external links for all exhibitors
- Click along the banner to view all links
- Video's and documents are listed for in all booths
- By clicking the chat tab you can chat directly with exhibitors if their chat is available.
- Please visit our exhibitors during all breaks and any free time. They are ready to chat with you.

Finally, let's explore the Lounge Tab – Here you are also able to click on all our sponsors. By clicking you will be taken to their exhibit booth.

You can also access our social media links from here by clicking on the icon to the left.

You can check out Who's Here by click the Who's Here stand.

To return to the Lobby just click on the large screen.

Thank you for taking the time to explore our Virtual environment. A few important reminders:

- To log into our Virtual environment, you must use the email address provided when you registered.
- Our pre-conference event can be accessed from our agenda tab for September 9th.
- Our conference starts Friday, September 10 @ 11am ET.

Thank you for joining us today. Now we will take questions.